

Midlands/North Regional TMO Conference

InSTEP
Information Services for Tenants:
Empowerment & Participation

NFTMO
The National Federation of
Tenant Management Organisations

Thursday 11 February 2010

Menzies Strathallan Hotel
225 Hagley Road
Edgbaston
Birmingham
B16 9RY

**InSTEP & NFTMO are working in partnership
to bring together existing TMOs and those
wanting to find out more about
Tenant Management Organisations**

PRESENTATIONS FROM

**The Chartered Institute
of Housing**

The Tenant Services Authority

**A selection of TMOs from
the region**

**There will be opportunities
throughout the day to network
with other Tenant Management
Organisations and enjoy a
hot lunch and refreshments**

WORKSHOP SESSIONS

TMOs and Local Lettings

**Supporting Young Leaders in
TMO Communities**

Holding Landlords to Account

Choosing an Advisor or Consultant

**How to Give your TMO a
Health Check**

**Housing Management the
TMO Way**

Getting People Involved

Celebrating Diversity

Delegate places are charged at £65 + vat each

To book your place, please contact InSTEP on Freephone 0500 844 111
or email info.instep@tribalgroup.co.uk

Visit www.instepservices.co.uk or www.nftmo.org for more information